

02 Connection Checklist

Work down the decision tree. Then fill in the bottom box so you can rebuild this setup from memory in six months.

1 · Which method do you use?

**Does your computer have a video-capable
USB-C port?** (look for a D or Thunderbolt symbol)

YES

METHOD 1 · Single USB-C

Simplest. Use this if you can.

1. USB-C to USB-C cable.
 2. One end into the display's full-featured USB-C port.
 3. Other end into the computer's video-capable USB-C port.
- That is the whole job. Picture, touch data and power all travel down it.

NO

METHOD 2 · 3-in-1 cable

1. USB-C end into the display.
2. HDMI into your graphics card - prefer the discrete GPU port, not the motherboard one.
3. BLACK USB-A into a rear USB port on the computer.
4. RED USB-A into a second port, or a 5V/2A charger if it flickers.

Android also works

A phone or tablet running Android 10+ with desktop-mode support can drive the display over USB-C.

2 · If the screen stays black

Nothing on screen at all	Is the HDMI in the graphics card, not the motherboard? Try the other end of the cable.
Screen flickers or restarts	Plug the RED USB-A into a 5V/2A phone charger. It needs more power than the port gives.
Picture but no cursor	The driver is not installed or not running. See the Driver Install Runbook.

Official help: <https://www.xp-pen.com/faq/no-display-or-black-screen-on-a-drawing-display.html>

MY WORKING SETUP - fill this in once it works

Method used (1 or 2)

Exact physical port I plugged into ('left-hand USB-C', 'GPU HDMI-2')

Did I need the red USB-A in a charger? YES / NO

Driver version installed

Date I verified this worked